CHECKLIST · RULES & COSTS

Armaguard cash-service pricing: retailers can respond by 16 October

Published 1 October 2026. Read the full story, sources and any updates at digitaladvisors.com.au/journal/armaguard-cash-delivery-pricing-consultation-retailers/

- [ ] **Read the ACCC consultation letter with the owner or bookkeeper.** Identify which proposed pricing and service provisions affect the shop's cash collection or delivery.
- [ ] **Check the cash-service agreement and recent bills.** Ask the provider which proposed pricing category would apply, using annual cash-in-transit services bought from Linfox Armaguard rather than shop turnover.
- [ ] **Record the service and coverage the business needs.** Compare those needs with the proposal's postcode coverage, access and complaint arrangements.
- [ ] **Prepare a specific consultation response for the owner to review.** Separate the business's current agreement and experience from changes it wants the ACCC to consider.
- [ ] **Check confidentiality before submitting.** Have the owner identify commercial details needing confidential treatment and substantiate any claim when submitting, because the ACCC intends to publish responses.
- [ ] **Send the approved response to cashdistribution@accc.gov.au.** Undertaking responses close on 16 October 2026 at 4 pm AEDT, equivalent to 1 pm Perth; send views on interim directions as soon as possible.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.