CHECKLIST · BUSINESS

ASIC sues CommBank, alleging undisclosed CommBiz fees

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- [ ] **Check whether you used CommBiz Direct Credits or Direct Debits.** Direct Credits (such as pay runs) and Direct Debits are the payments in question.
- [ ] **Look for a CBA remediation payment.** ASIC says CBA has paid more than $26.4 million to about 93,000 CommBiz customers. Check your account statements and any letters or emails from CBA.
- [ ] **Count the fees on a pay run from before June 2025.** Compare the number of fees with the number of payments. An extra fee for the money leaving your own account is the charge ASIC says wasn't disclosed.
- [ ] **Contact CBA if you think you missed out.** ASIC says anyone affected who hasn't been remediated should contact the bank.
- [ ] **Check your current bank's payment fees.** Get its fee schedule for Direct Credits and Direct Debits, and confirm the fees on your statements match it.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.