CHECKLIST · AI AT WORK

Character.ai has filed for bankruptcy. Export your data while the app is still running

Published 13 October 2026. Read the full story, sources and any updates at
digitaladvisors.com.au/journal/character-ai-bankruptcy-export-chats/

- [ ] **Export your Character.ai data now.** Start the export from the app or the website, using the steps on Character.ai's "How do I download my data?" help page.
- [ ] **Open the export and check it.** Confirm the chats you care about are in it before you rely on it or delete anything.
- [ ] **Find out where your subscription is billed.** Look in your iPhone's Settings under Subscriptions, or on Google Play's subscriptions page.
- [ ] **Cancel the subscription if you don't want to keep paying during the sale.** Character.ai says billing is unchanged for now. Uninstalling the app does not cancel a Google Play subscription.
- [ ] **Delete your account only after exporting.** Deletion is a separate step from export, and Character.ai has its own help page for it.
- [ ] **Read Character.ai's blog again in late November.** The company currently expects the sale to finish by the end of November or perhaps early December 2026, and says the platform will be wound down if no bidder keeps it running.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.