CHECKLIST · TECHNOLOGY

# How Wi-Fi calling turns your home internet into a phone tower

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- [ ] **Check Wi-Fi calling is on.** On iPhone it's in Settings, Mobile, Wi-Fi Calling. On Android, look under Settings, Network and Internet, SIMs (Samsung: Settings, Connections).
- [ ] **Update your phone's software.** Vodafone says iPhone owners who haven't updated by 20 December 2026 will lose Wi-Fi calling, including 000 calls over Wi-Fi.
- [ ] **Make sure VoLTE is on.** Check 4G calling in your phone's mobile network settings; Vodafone requires it for Wi-Fi calling.
- [ ] **Test your weak-signal spot.** Stand there and look for the Wi-Fi calling icon or "Wi-Fi" in the status bar.
- [ ] **Confirm your address with your telco.** ACMA says police use the service address if a 000 caller can't speak.
- [ ] **Install the Emergency+ app.** It uses your phone's GPS to help you tell a 000 operator where you are.
- [ ] **Add area codes for landlines.** Vodafone says Wi-Fi calls to landlines need one even within your state, and Telstra says you may need it.
- [ ] **Check the roaming rules before you travel.** Telstra allows Wi-Fi calls back to Australia; Vodafone says switch Wi-Fi calling off overseas.



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