CHECKLIST · SCAMS & SECURITY

Fake Microsoft 365 outage emails threaten to delete your held mail

Published 15 November 2026. Read the full story, sources and any updates at
digitaladvisors.com.au/journal/microsoft-365-outage-phishing-emails/

- [ ] **Delete any "Outage" email asking you to restore messages.** Microsoft says the outage's email backlog has been processed, so there's nothing to restore.
- [ ] **Tell your team.** Warn staff that fake Microsoft 365 outage notices are circulating, and that the outage is over and its email backlog cleared.
- [ ] **Check outages in the admin centre.** Open Health, then Service health, at admin.microsoft.com rather than following a link in an email, or ask whoever runs your IT.
- [ ] **Ask your IT provider to block the sender domains.** Give them moments-notice[.]com, planetmaison[.]com, newbooker[.]com and reallifeaccounting[.]com.
- [ ] **Ask your IT provider to check for clicks.** Microsoft suggests Defender's Threat Explorer and advanced hunting to find these emails and who clicked them, and checking Safe Links policies.
- [ ] **Change your password if you entered it.** Then follow the first-hour steps for a hacked business email account.
- [ ] **Report it to Scamwatch.** Use the form at scamwatch.gov.au/report-a-scam.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.