CHECKLIST · SCAMS & SECURITY

Travelling these holidays? Scammers are faking flight changes and visa sites

Published 16 November 2026. Read the full story, sources and any updates at digitaladvisors.com.au/journal/scamwatch-holiday-travel-scams/

- [ ] **Book through official channels.** Use the airline's, hotel's or travel agent's own website or app, not a link from a message.
- [ ] **Check flight changes in the airline's app.** If a text or email says your booking changed, open the app or website yourself before you do anything.
- [ ] **Check points warnings yourself.** If a message says your points are expiring, log in to your frequent flyer account the usual way, not through the link.
- [ ] **Get visa and entry rules from official sources.** Use official government websites or Smartraveller before paying any visa fee.
- [ ] **Call before you send money.** If someone says they're stuck overseas and needs money, call them on their usual number or check with someone you trust.
- [ ] **Know who to call.** If you've paid a scammer, ring your bank at once; if you've shared identity details, call IDCARE on 1800 595 160.
- [ ] **Report it.** Tell Scamwatch at scamwatch.gov.au/report-a-scam.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.