CHECKLIST · SCAMS & SECURITY

# Spot the scam: the unpaid toll text

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digitaladvisors.com.au/journal/spot-the-scam-unpaid-toll-text/

- [ ] **Never pay a toll through a link in a text.** Linkt and E-Toll both say they won't ask you to pay by link.
- [ ] **Check the sender name.** Since 1 July 2026, Linkt texts show "Linkt" and EastLink texts show "EastLink". Treat "Unverified" texts about tolls as scams.
- [ ] **Look up your plate yourself.** Type linkt.com.au or eastlink.com.au into your browser, or open the operator's app, and search for unpaid tolls by licence plate.
- [ ] **Report fake Linkt texts.** Use the Linkt website or Scamwatch at scamwatch.gov.au, then delete the message.
- [ ] **Call your bank straight away if you paid.** Ask your bank or card provider to stop the transaction and tell you what else to do.
- [ ] **Call IDCARE if you gave personal details.** The free service is on 1800 595 160 and can help you make a plan to limit the damage.
- [ ] **Change any password you typed into the fake site.** Change it anywhere else you've used it too.

NOTES



General information only, not legal, tax or financial advice. Check the full story and its sources before acting.