CHECKLIST · TECHNOLOGY

Spotify may make Family plan members scan a QR code in person

Published 20 October 2026. Read the full story, sources and any updates at
digitaladvisors.com.au/journal/spotify-family-plan-qr-code-verification/

- [ ] **Update the Spotify app.** Spotify says the QR code check only works in the mobile app, so install the latest version on every phone on the plan.
- [ ] **Know where the code lives.** If a member is prompted, plan managers open it from their profile picture, then Your Premium, then Manage.
- [ ] **Watch for the prompt.** If you're a member and get a verification notification, scan the plan manager's code in person within 7 days.
- [ ] **Check the address on the plan.** Plan managers can check or change it on their Family page in their Spotify account.
- [ ] **Sort out members who've moved out.** Someone who no longer lives with the plan manager can switch to their own Individual or Student plan rather than risk a 12-month lockout from other Family and Duo plans. Members can only switch plans once every 12 months.
- [ ] **Fix scan problems first.** If the scan fails, check the time and date are correct on both phones, then close and reopen the app.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.