CHECKLIST · SCAMS & SECURITY

Zimbra email attacks make a July patch an urgent provider question

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- [ ] **Identify your email platform today.** Ask your hosting or IT provider whether your business email runs on Zimbra.
- [ ] **Get the version and configuration in writing.** Have the Zimbra administrator confirm the running version, optional zimbra-snmp package and SNMP-notification settings.
- [ ] **Confirm the upgrade immediately.** Ask the provider to install Zimbra 10.1.20 or later on affected servers and record completion.
- [ ] **Agree temporary containment if patching must wait.** Have the provider apply Microsoft's mitigations and explain any mail-delivery impact.
- [ ] **Request a compromise investigation.** Have the provider report its checks, authentication-secret rotation and any required containment or recovery.

NOTES

General information only, not legal, tax or financial advice. Check the full story and its sources before acting.